



Limited Lifetime Warranty

This document outlines the warranty, terms, and conditions ("warranty") provided by the manufacturer to the purchaser of TurfTitans LLC synthetic grass products ("products"). By accepting the delivery of the product, the purchaser agrees to abide by and accept the terms and conditions of this warranty. The manufacturer will honor and be bound by only the warranties explicitly stated in this document. However, full payment for the product and timely registration are prerequisites for this warranty to be valid.

Section 1: Products

In this warranty, the terms "product" or "products" refer to Turf Titans LLC synthetic grass products.

Section 2: Limited Warranty

2.1: The manufacturer warrants its products against ultra-violet migration for the duration specified in exhibits A-C. A product shall be considered failed and covered under this warranty if there is a weight loss exceeding 40% of face yarn or a reduction of 40% of yarn tensile strength due to ultra-violet degradation.

2.2: The manufacturer warrants its products against fiber loss only if the loss is greater than 20% of the overall face weight, per square yard. Some fiber loss may occur in the first year due to general maintenance and upkeep, especially when alternating A/B stitch rolls are present.

Section 3: Limitations of Coverage

3.1: This warranty applies solely to the original purchaser and is non-transferable.

3.2: The product must be installed by a Turf Titans LLC certified installer or in accordance with Turf Titans LLC installation guidelines.

3.3: The product must be maintained following the Turf Titans LLC care and maintenance manual.

3.4: The product must be the recommended product for the installation as per the Turf Titans LLC product guidelines.

Additionally, this warranty specifically excludes the following:

3.5: Fiber shrinkage and melting due to exposure to reflective light from low E rated windows and other reflective objects.

3.6: Damages caused by vehicular traffic.

3.7: Damages caused by vandalism, abuse, negligence, neglect, and acts of God.

3.8: Damages caused by improper cleaning agents, exposure to chemicals containing elements from the halogen group (such as chlorine, fluorine, bromine, iodine), herbicides, pesticides, chemical runoff from neighboring properties, and topical applications with a pH greater than 5.

3.9: Damages caused by extremely aggressive behavior of dogs, such as chewing and digging.

3.10: Normal wear and matting of face fibers, especially in heavy foot traffic areas, which is not covered by this warranty. Please refer to Turf Titans LLC care and maintenance manual for information on optimizing appearance and performance.

Section 4: Manufacturer's Obligations Under Warranty

4.1: The manufacturer will perform all repairs or provide replacements for products covered under this warranty within a reasonable time from the date of the complaint.

4.2: The manufacturer shall provide product and labor for repair or replacement to the purchaser at a prorated cost based on the usable period of the product as per exhibits A-C.

4.3: The manufacturer's sole liability under this warranty shall be limited to the repair or replacement of the affected area of the product.

4.4: Products repaired or replaced by the manufacturer shall have a remaining warranty for the balance of the original warranty period.

Section 5: Limitations of Remedies

The purchaser's exclusive remedy and Turf Titans LLC (Turf Titans) sole liability for any and all damages resulting from any case whatsoever, whether based on contract, negligence, strict liability, or other tort or otherwise, shall not exceed in any one case or in total, the original price of the product and installation. The manufacturer shall not be liable for any incidental, consequential, or punitive damages resulting from any such case.

Section 6: Notification of Claim

Claims under this warranty should be submitted to the Turf Titan LLC dealer from which the product was purchased. Claims must be submitted within 30 days of discovering the defect and within the warranty period.

Section 7: No Other Warranties

The manufacturer makes no representations or warranties of any kind, nature, or description with respect to any of the products, expressed or implied, including without limitation, any warranty of merchantability and fitness for any particular purpose or application other than those stated in its installation, product, and marketing literature.

Section 8: Modifications

This warranty can only be modified in writing by an authorized officer of Turf Titans LLC. No other modification, oral or written, may be made. This warranty, along with the invoice with terms and conditions, constitutes the complete, final, and exclusive terms of the sale of Turf Titans synthetic grass products of the manufacturer.

Section 9: Governing Law and Jurisdiction

Interpretation and enforcement of the terms and conditions shall be governed by the laws of the state of Tennessee. The purchaser agrees that the exclusive venue and jurisdiction of all actions and proceedings arising out of or related to this warranty shall be in the state or federal courts located in the state of Tennessee, and the parties hereby consent to the jurisdiction and venue in the state and federal courts of Tennessee.

Section 10: Severability

If any portion or provision of this warranty is held to be illegal, invalid, or unenforceable by a court of competent jurisdiction, the remaining provisions or portions thereof shall constitute the parties' agreement with respect to the subject matter herein, and all such remaining provisions or portions shall remain in full force and effect.

Exhibit A Residential

| Warranty Period | Prorated Value |
|--------------------|----------------|
| Year 1 through 8 | 100% |
| Year 9 through 10 | 50% |
| Year 11 through 12 | 25% |
| Year 13 through 15 | 10% |

Exhibit B Commercial

| Warranty Period | Prorated Value |
|--------------------|----------------|
| Year 1 through 4 | 100% |
| Year 5 through 7 | 50% |
| Year 8 through 10 | 25% |
| Year 11 through 12 | 15% |
| Year 13 through 15 | 5% |

Exhibit C Fitness and sport turf

| Warranty Period | Prorated Value |
|------------------|----------------|
| Year 1 through 5 | 100% |
| Year 6 through 7 | 50% |
| Year 8 through 9 | 10% |