



## Privacy Policy for Turf Titans

At Turf Titans, your privacy is important to us. This Privacy Policy explains how we collect, use, and safeguard your information when you interact with our website, services, and team. By using our services, you agree to the practices described below.

### 1. Information We Collect

We may collect the following types of information:

**Personal Information:** Name, phone number, email address, physical address, and other contact details provided when requesting a quote, filling out a form, or communicating with us.

**Service Information:** Property size, project details, and preferences related to artificial turf design and installation.

**Technical Information:** IP address, browser type, device type, and usage data collected automatically when visiting our website.

### 2. How We Use Your Information

We use the information collected to:

Provide quotes, schedule consultations, and deliver installation services.

Improve our website, services, and customer experience.

Send updates, promotional offers, or service reminders (you may opt out anytime).

Maintain records for warranty, service follow-up, and customer support.

### 3. Sharing of Information

We do not sell, rent, or trade your personal information. Your information may be shared only with:

**Trusted Service Providers:** Third parties who assist with payment processing, website hosting, or marketing—bound by confidentiality agreements.

**Legal Requirements:** When necessary to comply with the law or protect our legal rights.



#### 4. Data Security

We take reasonable measures to protect your information from unauthorized access, use, or disclosure. However, no method of transmission or storage is 100% secure, and we cannot guarantee absolute security.

#### 5. Cookies & Tracking

Our website may use cookies and similar technologies to enhance browsing, analyze site traffic, and personalize your experience. You can manage cookie preferences through your browser settings.

#### 6. Your Rights

Depending on your location, you may have rights to:

Access, update, or correct your personal information.

Request deletion of your data.

Opt out of marketing communications at any time.

To exercise these rights, please contact us at: [info@turftitans.com](mailto:info@turftitans.com)

#### 7. Children's Privacy

Our services are not directed to individuals under the age of 13, and we do not knowingly collect information from children.

#### 8. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

#### 9. Contact Us

If you have questions or concerns about this Privacy Policy or how your data is handled, please contact us:

Turf Titans

Email: [info@turftitans.com](mailto:info@turftitans.com)